WHAT IS CWR?

CWR is the Cold Weather Rule. CWR can help you arrange payment plans with your utility to prevent your heat from being disconnected during the winter, between October 15 and April 15. The CWR is a Minnesota state law.

“Bringing justice to sustainability.”

The Center for Earth, Energy, and Democracy is a non-profit organization that works on energy and environmental justice.

www.ceed.org
Am I eligible for CWR?

You are eligible for CWR if you get your heat from electricity or natural gas.

How do I get CWR benefits?

Contact your utility at any time to get CWR protection. If you receive a heat disconnect notice, contact them immediately over the phone.

How else can I get help?

You can call your utility provider to find out if they are investor-owned. Investor-owned utility customers meeting the income requirements below do not have to pay more than 10% of household income.

If my payment plan doesn’t work for me?

Ask your utility if they can provide a different payment option. If they say no, you can contact the Minnesota Public Utilities Commission (PUC) for help. For more information, contact the Minnesota Public Utilities Commission.

How do I appeal?

Call the Minnesota Public Utilities Commission at 651-296-0406 or 1-800-800-6573. You can also email consumer.PUC.state@mn.us.